Job Ref No: **Date:** **Service Tech:**

Customer: ***Address:*** ***Zip Code:*** ***City:*** ***Country:***

Type: Charger/PCB:	**Serial No (Micropower´s):**
Part No (Micropower´s):	**Install/Delivery Date:**

Description of fault (as reported by the customer):

On site investigation:

1. Is the charger correct for the battery? *Yes/No*	2. Has the charger been damaged? *Yes/No*
3. Has the charger been wet? *Yes/No*	4. Does the charger have correct power? *Yes/No*
5. Are the charger settings correct? *Yes/No*	6. Are charger correct installed according instructions Yes/No
7. Are there any error codes? Yes/No (Code?)	

a) Charger OK? …….. *Yes / No*
b) Charger removed for forwarding to Service Centre? *Yes / No*
c) Replacement t charger issued?..... *Yes / No*
Type & s/n:_____
d) Battery checked and OK? …….. *Yes / No*
e) Polarity correct? …….. *Yes / No*
f) Have it been spikes, surges lightning, strikes etc ? .. *Yes / No*
g) Charger repaired/ problem solved at site?…….. *Yes / No*
Others comments:

NOTE: Copies of this form must be forwarded with the product when sending to the Service Agent, and Micropower

Warranty: Approved/Denied Full warranty □ Pro Rata Warranty □ Replacement □ No warranty □ **Comments:**

QUALITY USE ONLY:

Comments: